

## STANDARD LIMITED WARRANTY

For the product models listed on Attachment 1 (the “Product”), this **Standard Limited Warranty** is provided to the Original Owner of the Product:

### **5 YEAR LIMITED PARTS WARRANTY**

This warranty cover all defects in workmanship or material for the mechanical and electrical parts contained in the Product (“Defective Parts”) for a period of 5 years from the Date of Purchase. Haier will provide new or refurbished parts, or a replacement for all or part of the unit, at its sole discretion, to your licensed HVAC technician installer. This warranty also covers all defects in workmanship or material for the unit controller for a period of 1 year. Haier will provide a new or refurbished controller, at its sole discretion.

### **7 YEAR COMPRESSOR WARRANTY**

The compressor contained in this product is warranted for a period of 7 years from the Date of Purchase. Haier will provide a new or refurbished compressor, or a replacement for all or part of the unit, at its sole discretion, to your licensed HVAC technician installer.

### **WHAT IS THE DATE OF PURCHASE**

The “Date of Purchase” is the date that the original installation is complete and all Product start-up procedures have been properly completed and verified by the installer’s invoice. If the installation date cannot be verified, then the Date of Purchase will be sixty (60) days after the manufacture date, as determined by the Product’s serial number. You should keep and be able to provide your original sales receipt from the installer as proof of the Date of Purchase. In new construction, the Date of Purchase will be the date the owner purchased the residence from the builder.

### **WHO IS COVERED**

**Owner occupied:** The “Original Owner” of this product, which means the original owner (and his or her spouse) of the residence where the Product was originally installed. Subject to the law of the state or province where the Product is installed, this warranty is not transferable to subsequent owners or if the Product is moved to a different residence after the initial installation.

**Non-owner occupied:** This warranty is provided for Product 1) installed in a) single-family or multi-family non-owner occupied residential buildings, or b) non-industrial commercial applications, (such as office buildings, retail establishments, hotels/motels) where the Product is not subjected to an atmosphere with corrosives or high levels of particulates (such as soot, aerosols, fumes, grease), and 2) if the Product is maintained annually by a licensed HVAC technician (proof of annual maintenance is required). The “Original Owner” of the Product, means the original owner of the building where the Product was originally installed. For new construction, the purchaser of the building from the builder will also be considered an Original Owner. This warranty is not transferable to subsequent owners or if the Product is moved to a different location after the initial installation.

## **HOW CAN YOU GET SERVICE**

Contact your licensed HVAC technician installer.

**All installation and service must be performed by a licensed HVAC technician. Failure to use a licensed HVAC technician for installation of this Product voids all warranty on this Product.**

## **THIS WARRANTY DOES NOT COVER**

1. Damage from improper installation.
2. Damage in shipping.
3. Defects other than from manufacturing (i.e., workmanship or materials).
4. Damage from misuse, abuse, accident, alteration, lack of proper care and/or regular maintenance, or incorrect electrical voltage or current.
5. Damage resulting from floods, fires, wind, lightning, accidents or similar conditions.
6. Damage from installation or other services performed by other than a licensed HVAC technician.
  
7. Labor and related services for repair or installation of the Product.
  
8. A Product purchased from an online retailer.
  
9. Damage as a result of subjecting Product to an atmosphere with corrosives or high levels of particulates (such as soot, aerosols, fumes, grease).
  
10. A Product sold and/or installed outside of the 50 United States, the District of Columbia, or Canada.
  
11. Batteries for the controller and other accessories provided with the Product for installation (e.g., plastic hose).
  
12. Normal maintenance, such as cleaning of coils, cleaning filters, and lubrication.
  
13. For Product installed in non-owner occupied applications, Product that has not been maintained annually by a licensed HVAC technician (proof required).

## **10 YEAR STANDARD REGISTERED LIMITED WARRANTY**

All "Indoor and Outdoor Products," identified in Attachment 1, registered by the installer or the Original Owner within 60 days of the Date of Purchase shall receive a Standard Registered Limited Warranty, which shall be identical to the Standard Base Warranty, except that the Limited Parts Warranty shall be for a term of 10 Years and the Limited Compressor Warranty shall be for a term of 10 years. All Product not registered within 60 days of the Date of Purchase shall be subject to the Standard Base Warranty. Some states and provinces do not allow warranty terms to be subject to registration; in those states and provinces the longer terms for Limited Parts Warranty and the Limited Compressor Warranty apply.

**THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

The remedy provided in this warranty is exclusive and is granted in lieu of all other remedies. This warranty does not cover incidental or consequential damages. Some states and provinces do not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you. Some states and provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary by state and province.

This warranty covers units within the 50 United States, the District of Columbia and Canada.

This warranty is provided by Haier America, Wayne, NJ 07470.

## **ATTACHMENT 1**

The “Product” is defined as Haier brand Ductless Air Conditioners. The “Product” contains 2 sub-categories of goods: “Indoor and Outdoor Products” and “Selected Installation Products,” which are further defined below:

“Indoor and Outdoor Products” are indoor and outdoor units from the following Series: Arctic, Advanced, Tempo, FlexFit, Flexfit Pro and Mini VRF. These models can further be identified by the following model number descriptions: 1U\*, 2U\*, 3U\*, 4U\*, AB\*, AD\*, AL\*, AM\*, AW\*, MVA\* MVH\*

“Selected Installation Products,” are Cassette Panels and branch boxes. This does not include controllers or slim duct grills. The included models are identified by the following model number descriptions: PB-\* FQG-\*, AH1-\*, MS1-\* and MS3-\*